

## Aggregate Planning

- I. Introduction
  - a. Business units: Long-term strategy planning
  - b. Short-term: Workforce, equipment, customer scheduling
  - c. Manufacturing: Intermediate: Material orders, ... (no comparison with the service industries). This is aggregate planning
  - d. Need an estimate of sales over the horizon
  - e. Of course, we care here only about aggregate planning with respect to operations, but marketing and others will also need their own plans
  - f. The goal is to match supply and demand
  - g. Should be demand management planning (for sales)
    - i. What affects demand that managers can control?
    - ii. Pricing
    - iii. Can manufacture complementary products: lawn mowers and snow blowers. Similar manufacturing needs but complementary seasonality
    - iv. Advertising / promotion
    - v. Reservations and backlogs
      - 1. Make reservations for hotel / dinner / hospital
      - 2. Backlogs occur in a service situation
      - 3. Can reduce the backlog at a grocery store by opening new checkout lanes
  - h. Should also manage supply (operations)
    - i. Managers have more control here
    - ii. What can management do to control supply?
    - iii. Control overtime and under-time
    - iv. Hiring and firing
    - v. Temporary / part-time laborers
    - vi. Subcontracting
    - vii. Control Back orders / backlogs, stock-outs
  - i. Supply Management Objectives
    - i. Plan the overall levels for output / capacity
    - ii. Obviously minimize costs / maximize efficiency
    - iii. How to meet these objectives?
      - 1. Get optimal combination of...
      - 2. Production Rate (units completed / unit time)
      - 3. Workforce Level (more important in lower-capital situations
      - 4. Inventory on Hand: Back order / backlog is negative inventory
  - j. Considerations
    - i. This planning shouldn't be detailed by individual products / models. May plan by product line.
    - ii. Where the resources needed to produce X are different from what's needed to produce Y, it doesn't make sense to plan in terms of units
    - iii. May use dollars o "tons of steel" or some other common denominator
    - iv. This s intermediate planning roughly 6 18 months out.
    - v. Linking the aggregate operations plan to the financial plan obviously requires more than twelve months ahead
  - k. Demand-Meeting Strategies
    - i. "Chase Demand Strategy" Constantly adjust production based on the most recent demand
    - ii. "Level Capacity Strategy" Produce the same amount regardless of demand
    - iii. You want to be somewhere in the middle of those two extremes
- II. Linear Programming
  - a. What is it?
    - i. A mathematical procedure for deciding how to allocate scarce resources best.

- ii. This is something the computer would presumably do for you
- b. Mathematical Model
  - i. Objective: Maximize the sum of  $c_i X_i$  for some range of i's
  - ii.  $X_i$  Variables
    - 1. Money to spend on advertising
    - 2. Units of product P produced
  - iii. Limitations
    - 1. Sum of  $a_{1i}X_i \leq b_1$
    - $2. \quad Sum \ a_{2i}X_i \geq b_2$
    - 3. et cetera
    - 4. Sometimes have direct constraints on individual variables; sometimes on combinations
  - iv. Assumptions
    - 1. Proportionality: Double the activity level, double, say, the profit line. Cut activity in half, cut level of resources in half.
    - Additivity: There are no interrelationships between variables. Profit from A plus profit from B is the total profit (no cannibalization, like in [BSAD-150]).
    - 3. Divisibility: Can get decimal values as results; may not apply perfectly to the real scenario. You can't hire 13.61 people, for example